GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:320
ANSWERED ON:19.11.2007
REDUCTION IN SUBSCRIBERS OF MTNL
Patel Shri Jivabhai Ambalal;Renge Patil Shri Tukaram Ganpatrao

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the number of MTNL mobile customers in Delhi and Mumbai is far less as compared to the number of customers of other private operators as the services of MTNL are not satisfactory;

(b) if so, the reaction of the Government thereto;

(c) whether some MTNL officials have been providing assistance to the private operators illegally in this regard;

(d) if so, the details thereof and the number of such cases noticed during the last three years; and

(e) the action taken/being taken by the Government in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a)&(b) No Sir. The market share of MTNL for mobile customers in Delhi and Mumbai is 14% and 19.85% respectively as on 30.9.2007. MTNL's market share had gone from 6% in March, 2004 to about 18% in March, 2007. The growth in subscriber base for Global System for Mobile Communications during this period is from 3.6 lakhs in 2004 to 27.7 lakhs in 2007. The wireless network of MTNL is meeting the TRAI Quality of Service benchmarks.

(c) No Sir.

(d)&(e) Do not arise in view of (c) above.